



RAVIN™

CROSSBOWS

To obtain service: Please call for a return authorization number (RA#) prior to sending the unit and write the RA# on the outside of the package. The Serial No. on your Ravin™ Crossbow is required to receive an RA#. Attach to the product your name, address, telephone number and a letter describing the problem. Carefully package and return product prepaid, clearly writing the RA# below the address. Return the unit to an authorized Service Center or directly to the factory. For a listing of authorized service centers please call the factory at the number listed below. Ravin™ Crossbows deemed to be covered under the five year warranty will be repaired and shipped to you at no charge. You will be responsible for the shipping charges into the service center, and possibly labor charges for repairs completed at a non-factory authorized service center. Ravin™ Crossbows not covered under this warranty will be subject to normal charges. We will obtain your permission before we repair your Ravin™ Crossbow if it is not covered by warranty. For further inquiries contact the Service Department:

Ravin Crossbows, LLC
69 N 28th Street, Suite 500
Superior, WI 54880
Phone: 715-718-3574
service@ravincrossbows.com

www.ravincrossbows.com